

MINUTES

COORDINATED TRANSIT COMMITTEE



Wednesday, March 20, 2024 | 10:30a
Boardroom - Main Level of the Metro Transit Building
Virtual Link: meet.google.com/men-tmmg-uor

(All voting members or prospective voting members must be physically present for attendance)

Committee members or members of the public seeking accommodations to attend or provide feedback to the meeting should contact Court Barber, Transportation Planner, at 402-444-6866 or cbarber@mapacog.org.

Attendees

Voting Members

*Amanda Parker - City of Bellevue
Tami Jenson - City of Council Bluffs
Vicki Quaites-Ferris - Empowerment Network
Lois Jordan - Florence Home
Alicia Johnson - Metro Transit
Rich McFall - Nebraska VR
*Donna Montelegre - City of Papillion
Melanie Davis - UNMC Munroe Meyer Institute
*Kaily Stanley - City of La Vista
*Carolina Padilla - Intercultural Senior Center

Non-Voting Members

Brandon Smith - Omaha Public Schools
Colleen Plasek - Ponca Tribe of NE

MAPA Staff

Court Barber
Carlos Morales

*Attended virtually

Meeting called to order at 10:32 am.
Members of the committee introduced themselves.
The meeting was not in quorum.

Action Items

For CTC Approval

1. [Approval of Meeting Minutes from the February 21, 2024 CTC Meeting](#)
MAPA Staff presented meeting minutes from the prior meeting for approval. The CTC did not have a quorum and this item was held until the next meeting.

Discussion Items

2. [Moby Application Review](#)
Alicia Johnson gave a presentation on what Moby eligibility means and how the application works. Metro has not updated the application in a long time, but would like to make sure it is locally relevant and useful to the community. They would also like to reduce the number of pages.

Davis said when she helps people fill out the application they often have trouble answering the questions about their ability to use fixed route service because they have never tried before and have difficulty doing so. She asked if there was someone at Metro or on CTC that is tasked with assisting with this; Alicia said no, but suggested some ways they could be assisted.

McFall asked if there is ever a way for users to try the bus, like a mock-up somewhere. Johnson said Metro sometimes brings buses to events, but nothing permanent. Johnson shared one of Metro's 'how to ride' videos. Davis asked if there was an equivalent for Moby, Davis said no but that it is a great idea.

Davis asked what is used to determine if someone has a PCA, Johnson said Metro typically does not seek verification and take the applicant at their word.

Johnson said the professional verification is often what holds up Moby review. Professionals do not like to directly give out information, so it falls on the applicant to provide the information. One place where the CTC could help is by providing more information and training to applicants and professionals.

McFall asked about digital vs wet signatures, Johnson said electronic should be fine, but she will check with legal.

Padilla asked where the form will be accessed and how she can help people find it. Johnson noted where on the website it is located currently.

3. Attendance Requirements, Quorum, and Hybrid Meetings

Court Barber will ask for the committee's thoughts on updating the CTC bylaws to allow for virtual attendance.

None were opposed to pursuing this, but Barber will await contacts over email and prepare information for the next meeting.

4. Regional Public Transportation Service Discussion

Court Barber, Rich McFall, and Melanie Davis will continue the conversation started at the January 2024 meeting about service gaps and what the CTC can do to help. We will further the discussion about hosting transit-related awareness events including presentations to the committee, ride-alongs, and other possibilities.

McFall started the conversation with a bit of background.

Jordan asked about availability of information on Metro's website. Barber responded about the availability of information generally. McFall pointed out gaps in service due to the disparate nature of available services in the area.

Davis brought up the lack of understanding in the general population about different service types (fixed route, express, etc).

Johnson joined and added some information about Metro's website. She presented parts of the website to the group. McFall asked about the appropriate email address for questions about Moby, Johnson said it depends on the type of question. Davis asked about the trip planner and whether it can be used by mixed Moby & fixed route trips; Johnson said no.

Barber said he would look into website creation and make it a topic on a future CTC agenda.

Barber will provide a survey to the committee about the transit field trip.

5. Additional Business & Public Comment

Any additional business can be brought up by members and an opportunity for public comment will be provided.

Future Meetings & Events

MAPA Board of Directors: Thursday, March 28, 2024

TTAC: Friday, March 22, 2024

CTC: Wednesday, April 17, 2024

Meeting Quorum: The presence of seven (7) members of the CTC at an officially called meeting shall constitute a quorum.