

MEETING NOTICE

DATE: November 13, 2019
TO: Coordinated Transit Committee (CTC)
FROM: Megan Walker, Associate Planner
RE: November 20, 2019 CTC Meeting

The Coordinated Transit Committee will meet **Wednesday November 20, 2019 at 10:30** at the MAPA Offices – Training Room. Please enter the building through Metro’s front door and follow the signs to the Training Room in the lower level. The agenda item materials are available at the MAPA offices. Please note that this meeting will go long due to additional agenda items.

AGENDA

For CTC

1. Introductions
2. Meeting Minutes
The committee will consider approval of the October 16 CTC meeting minutes. (Action Item) (Attachment)
3. Mobility Guide
The CTC will review the Mobility Guide draft
4. 5310
MAPA staff will go over the 2021-2022 5310 application process
5. Additional Business
6. Next Meeting
The next CTC meeting will be at 10:30 on December 18th, 2019. This meeting will be located at the MAPA Downstairs Training Room.
7. Adjourn

Coordinated Transit Committee Minutes

Date: Wednesday, October 16, 2019 10:30 a.m.

Location: MAPA Offices, Omaha, NE – Training Room

Voting Members in Attendance:

Chair:

Lisa Picker, Heartland Family Services

Ann Erickson, Florence Home for the Aged

Ann Grober, City of Council Bluffs

Cliff Hall, Friendship Program

Lori Hansen, City of Papillion

EK, Metro Transit

Bob Matthews, Black Hills Works

Amanda Parker, City of Bellevue

Melanee Petersen, Nebraska VR

Randy Stonys, ENHSA

Scott Stopack, La Vista/Ralston

Associate Members in Attendance:

Kim Bainbridge, UNMC - MMI

Yvonne Befts, ENOA

William Bivin, UNO - CPAR

Chris Gillette, Eastern Nebraska Office of Aging

Brian Hatfield, ENOA

Sherri Kallon, UNMC - MMI

Dennis Loose, ENOA

Amanda Long, Mode Shift Omaha

Stephanie Skavdahl, Outlook Nebraska

David Williamson, Eastern Nebraska Veteran's Home

MAPA Staff

Court Barber

Megan Walker

1. Introductions –

Ms. Picker called the meeting to order at 10:30 a.m., welcomed the committee, and introductions were made.

For CTC Approval –

2. Meeting Minutes – Action Item

Ms. Picker introduced the August 21, 2019 Meeting Minutes for approval and asked if there were any additions, deletions or corrections.

Mr. Hatfield mentioned his last name was misspelled for both July and August minutes

Coordinated Transit Committee Minutes

Mr. Matthews MOTIONED to approve the August 21, 2019 minutes.

Ms. Grober SECONDED.

Ms. Grober mentioned a two misspelled words, one under section 3 and one in section 4.

Ms. Grober MOTIONED to approve the July 17, 2019 minutes.

Mr. Matthews SECONDED.

For CTC Discussion –

3. Membership Vote

Ms. Walker presented to the committee the final revised Coordinated Transit Committee membership list for FY2020. With the updated list Papillion and Florence Home for the Aged will be removed from the committee membership voting list due to low attendance. The committee further discussed the removal of Papillion and Florence Home for the Aged.

Ms. Walker called for a roll call vote to accept revision to the Coordinated Transit Committee membership list for FY2020. 10 members were present with a 7 member quorum needed to approve recommendation.

MOTION by Grober, SECOND by Matthews

AYES: Grober, Hall, EK, Matthews, Parker, Peterson, Picker, Stonys

NAYS: Erickson, Hansen

ABSENT: Bosco, Bulger, Lander, Quaites-Ferris, Stopack, Stuche, McMichael

MOTION CARRIED.

4. Video Script

Ms. Walker asked the committee to review the current video script from the MCC students as well as addressed feedback and concerns from the committee about what's currently been shown. Ms. Walker also asked for further comments from the committee to send to MCC for approval on the script.

5. Nebraska State Mobility Management

Mr. Bivin from the University of Nebraska-Omaha presented to the committee the new Nebraska State Mobility Management program. Mr. Bivin gave a brief history of the program including the data and steps used in aiding the program. Visual presentation was given with popular commuter routes and studies of ways to improve transit.

6. UNMC NCI Data

Ms. Bainbridge from the University of Nebraska Medical Center presented quality of life data for adults with disabilities in the Omaha region. Ms. Bainbridge gave an overview and results of the National Core Indicator survey which obtains voluntary information from people with disabilities and the services they receive. Comment and questions were asked by the committee which Ms. Bainbridge and Ms. Walker answered.

Coordinated Transit Committee Minutes

7. 5310

Mr. Barber presented updates to 5310 and informed the committee of the new application form. Comments and questions were asked by the committee which Mr. Barber answered.

8. Additional Business

Ms. Walker informed the committee about currently working on the Long Range Transportation Plan (LRTP). With this Ms. Walker is in the process of securing funding for transit, bike and walking paths for the region. The committee was also informed to look out for a survey from Ms. Walker and ENCAP.

9. Next Meeting

The next CTC meeting will be held at 10:30 a.m. on November 20, 2019. This meeting will be located in the MAPA Training Room.

10. Adjourn

Ms. Picker adjourned the meeting at 11:25 a.m.



Regional Transportation Resource Guide



This informational resource serves as a guide to residents looking for public transportation

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Frequently Asked Questions

» Who do I call if I'm not sure which Service I Need?

Please call 2-1-1, United Way's FREE 24/7 bilingual helpline for referrals to an appropriate transportation provider

» What are the different types of transportation services and what do they mean?

Fixed Route transit service runs on a specific route with set stops and a time schedule. This is what most people think of when they think of bus service.

Paratransit is a demand response service provided along with regular fixed route service for those with disabilities that prevents them from being able to use regular fixed route services. Paratransit services run within a quarter mile buffer zone around all fixed route lines.

On Demand is a service where passengers call ahead and schedule a ride with the transit operator. There is usually a 24 time limit for scheduling.

» Are the Transportation Resources listed Accessible by Wheelchair?

Not all of the provider vehicles may be equipped to handle wheelchairs. Please call ahead of your scheduled pick-up to request a wheelchair accessible vehicle.

» I travel with a Personal Care Assistant (PCA). May my PCA travel for free or at a discount rate?

You should call the transportation provider at least 24 hours ahead of time to determine a rate for your PCA. Some providers offer free or discounted rates, while other providers charge the full fare.

» Who can I contact with suggestions about improving our area's transportation service?

Please visit the Metro Transit website or call at <http://www.ometro.com/index.php/contact/comment-form/> or call 402-341-0800 and ask for the Transportation Planner

» Where can I learn more about transportation in our area?

To learn more about transportation planning in our area please visit www.mapacog.org or call 402-444-6866 for details regarding the next transportation planning meeting open to the public.



This Resource Guide is brought to you by the Omaha-Council Bluffs Metropolitan Area Planning Agency

Medicaid and Medicare

Medicaid covers transportation services for trips necessary to obtain medical care when you have no other means of transportation.

Medicaid may cover transportation services for a parent, caretaker, or attendant to escort an eligible person to and from medical care when necessary and when there is no other means of transportation.

Contact your local DHHS if you need assistance with transportation.

For more information call 1-844-847-2660

The Nebraska Department of Health and Human Services has a centralized call center for Medicaid/Medicare

Toll Free: 844-531-3783

Local Omaha: 402-401-6999

TTY Line: 402-401-6998

Provider Line: 402-401-6990

Fax: 402-934-8622

Email: kimberly.early@nebraska.gov

Iowa Medicaid Fee-for-Service (FFS) Members - Access2Care Phone: 866-572-7662 (Toll Free)

IA Health Link Members

Each MCO has selected a NEMT vendor. Members may contact the NEMT vendor of their assigned MCO at the numbers listed below to schedule their NEMT services:

Amerigroup Iowa, Inc. - Logisticare

Phone: 1-844-544-1389

UnitedHealthcare Plan of the River Valley - MTM

Phone: 1-888-513-1613

General Resources

Highway Traffic Information call 5-1-1 or visit 511.nebraska.gov or 511ia.gov

Bike and Pedestrian Resources call MAPA at 402-444-6866 or visit bikemap.mapacog.org

Specialized Transportation Services

2-1-1 (Dial 2-1-1)

Administered by United Way, 2-1-1 is a free National information and referral service which connects people who need assistance to the proper channel.

Assistance is available in multiple languages.

2-1-1 is available

Monday - Friday 7:00 am to 8:00 pm

Saturday 8:00 am to 5:00 pm

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Metro Transit Services

Fixed & Express Routes

Metro Transit provides fixed route and express route service to the Omaha-Council Bluffs region. Riders board the bus at fixed stops and pay for the ride on the bus using a fare card or cash. If you use a Metro Reduced Fare ID for students, seniors, disabled, or Medicaid, please have the ID ready to show the operator when you deposit your fare. These routes are shown below. "How to Ride" instructions and tips can be found at <http://www.ometro.com/index.php/rider-guide/how-to-ride/>

To contact Metro Transit, please call 402-341-0800

Moby ADA/Paratransit

Moby is an advanced reservation paratransit service for the Metropolitan area and is designed for those with disabilities that prevent them from riding Metro Transit's regular fixed route bus service.

Prospective Moby clients must complete an ADA application to determine eligibility. The applications are available online or by calling 402-341-0800, ext 2105

<http://www.ometro.com/index.php/rider-guide/mobyada/>

SWITA Services

SWITA serves mostly rural western Iowa, including Mills, Pottawattamie, and Harrison counties as well as areas of Council Bluffs. SWITA provides demand response services and paratransit services for this area in conjunction with Metro Transit and the City of Council Bluffs's Special Transit Service.

Route information and types of services can be found on the SWITA website at <http://www.swipco.org/transit-swita/>

Call 1-800-842-8065 to schedule your ride or for more information on any of SWITA's services

zTrip

zTrip combines the best taxi service with the best technology to create a new hybrid of on demand transportation in Metro area and outside area. Services can be used through the zTrip app or website as well as by phone or hail them from the street like a taxi. zTrip offers special services designed specifically for ADA approved mobility devices and persons with disabilities.

To schedule a ride with zTrip, please call 763-318-2900 or go to the zTrip site to schedule a ride at <https://www.ztrip.com/book-a-ride/>

zTrip app can be downloaded using your smartphone device



Hours:
5:15am-11:30pm
Monday-Friday
6:45am-8:45pm
Saturday



Hours:
6:00am-5:00pm
Monday-Sunday



Hours:
7:00am-4:30pm
Monday-Friday



Hours:

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Transit Provider Guide

City of Council Bluffs

- » Serving Council Bluffs city limits, 3 hospitals in Omaha
- » Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, Social/Recreational, Court/Probation and Employment

Contact:

- » 712-890-5296 or
- » bit.ly/CouncilBluffsTransport

SWITA

- » Serving Fremont, Page, Mills, Montgomery, Pottawattamie, Cass, Shelby, and Harrison Counties
- » General Population, Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, Social/Recreational, Court/Probation and Employment

Contact:

- » 712-243-4196 or
- » swipco.org/transit-swita/

Cities of La Vista & Ralston

- » Serving La Vista and Ralston
- » Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, and Employment

Contact:

- » 402-331-3455 or
- » bit.ly/LaVistaRalston

Eastern NE Community Action Partnership

- » Serving Douglas and Sarpy County
- » General Population
- » Transport Services include: Education and Employment

Contact:

- » 402-453-5656 or
- » encapnebraska.org



Hours:
5:30am-5:00pm
Monday-Friday
or Call for Appt

Eastern Nebraska Office on Aging

- » Serving Cass, Dodge, Douglas, Sarpy, & Washington Counties
- » Vetern, Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, and Employment

Contact:

- » 402-444-6536 or
- » enoa.org



Hours:
7:00am-3:30pm
Monday-Friday

City of Bellevue

- » Serving Bellevue, Papillion & Omaha North to Dodge & West to 84th Street
- » Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, Social/Recreational, Court/Probation and Employment

Contact:

- » 402-293-3138 or
- » bit.ly/bellevuetransport



Hours:
7:45am-3:00pm
Monday-Friday

City of Papillion

- » Servicing a 10 mile radius around Papillion
- » Vetern, Senior and Wheelchair accessibility
- » Transport Services include: Medical, Education, Shopping, and Employment

Contact:

- » 402-680-3970 or
- » bit.ly/PapillionTransport

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Auxiliary aids, language assistance, and services are available when requested in advance, please call the office. Si necesita ayuda con traducción, por favor llame la oficina.