

Metro Area Motorist Assist Program

Annual Statistical Report



2014

January 1 - December 31



Metro Area Motorist Assist Program
2014 Annual Statistical Report

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Metro Area Motorist Assist Program 2014 Annual Statistical Report

Introduction

Program Background

The Metro Area Motorist Assist (MAMA) Program is an innovative, award-winning volunteer program designed to provide assistance to motorists on the freeway system in the Omaha/Council Bluffs area. The program is administered by the Metropolitan Area Planning Agency (MAPA) in coordination with the Nebraska State Patrol.

Volunteers of the program are trained by the Nebraska State Patrol and operate three well-equipped, well-marked emergency vans during the morning and evening peak periods. During these times, the MAMA Program Vans patrol I-80 from the Platte River into Council Bluffs, I-29 from Highway 275 into Council Bluffs, I-680 from the Missouri River to I-80, I-480, and the North and Kennedy Freeways in Omaha.

MAMA volunteers provide a variety of services to the motoring public including: automotive fluids (such as fuel and oil), helping with flat tires, providing jump starts, providing directions, arranging to have vehicles towed, and clearing debris from driving lanes.

By providing emergency assistance to motorists in the Omaha-Council Bluffs region, volunteers of the MAMA Program play an important role in reducing traffic congestion created by these kinds of incidents. Additionally, by removing debris from the freeway system, MAMA Program volunteers help reduce the potential for traffic crashes along the freeway system. Because of the service of MAMA Program volunteers, law enforcement officers are able to concentrate on serious enforcement needs and emergencies.

Since the MAMA Program began in April of 1998, more than 70 volunteers have dedicated nearly 120,000 hours of service. Based on an analysis in this report, these volunteers have saved the States of Nebraska and Iowa over \$188,000.

About This Report

Each year, the Metropolitan Area Planning Agency (MAPA) develops two reports for the MAMA program. This report, the Metro Area Motorist Assist Statistical Report, is compiled in September and February each year. The MAMA Statistical Report includes information about the number and location of assists throughout the metropolitan area and the relative value of that service.

Three maps are included within this report as well. Map 1 illustrates the number of assists per mile along each roadway segment for the year 2014. Map 2 illustrates the average number of assists along each segment of the freeway system in the Omaha Council-Bluffs region since the MAMA Program's inception. Map 3 shows the density of assists (Total Assists/Miles) of each segment of the freeway system since the program's inception as well.

Conclusion

The Metro Area Motorist Assist (MAMA) Program continues to demonstrate its value to the Omaha-Council Bluffs region. With average annual cost-savings of over \$12,500, the MAMA Program provides a significant benefit to citizens in the states of Iowa and Nebraska. These cost-savings are realized through the 4,000 to 5,000 assists that program makes in an average year. Figure 1 illustrates the total assists per year since the program's inception. Figure 2 illustrates the total number of assists per year for roadways served by the MAMA program.

Figure 1: Total MAMA Program Assists by Year, 1999 - 2014

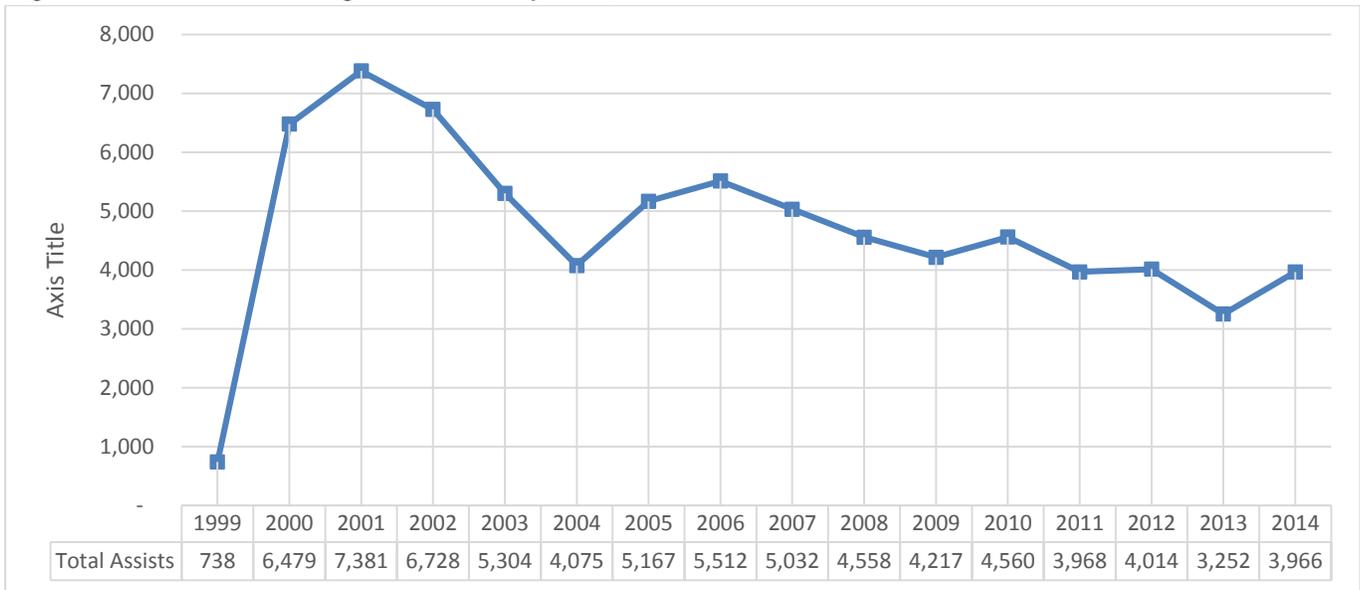


Chart Note: The MAMA Program began in 1998, but data collection began late in 1999

Figure 2: Total Assists by Roadway by Year, 1999 – 2014

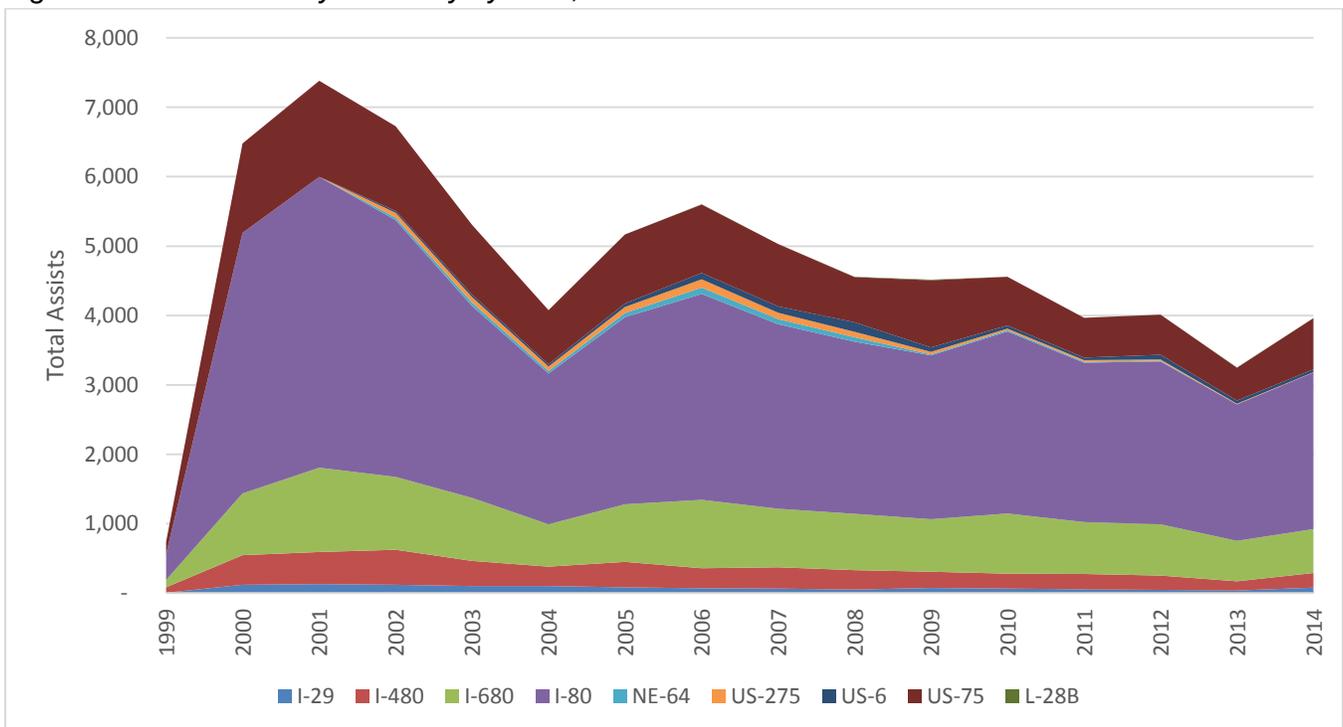
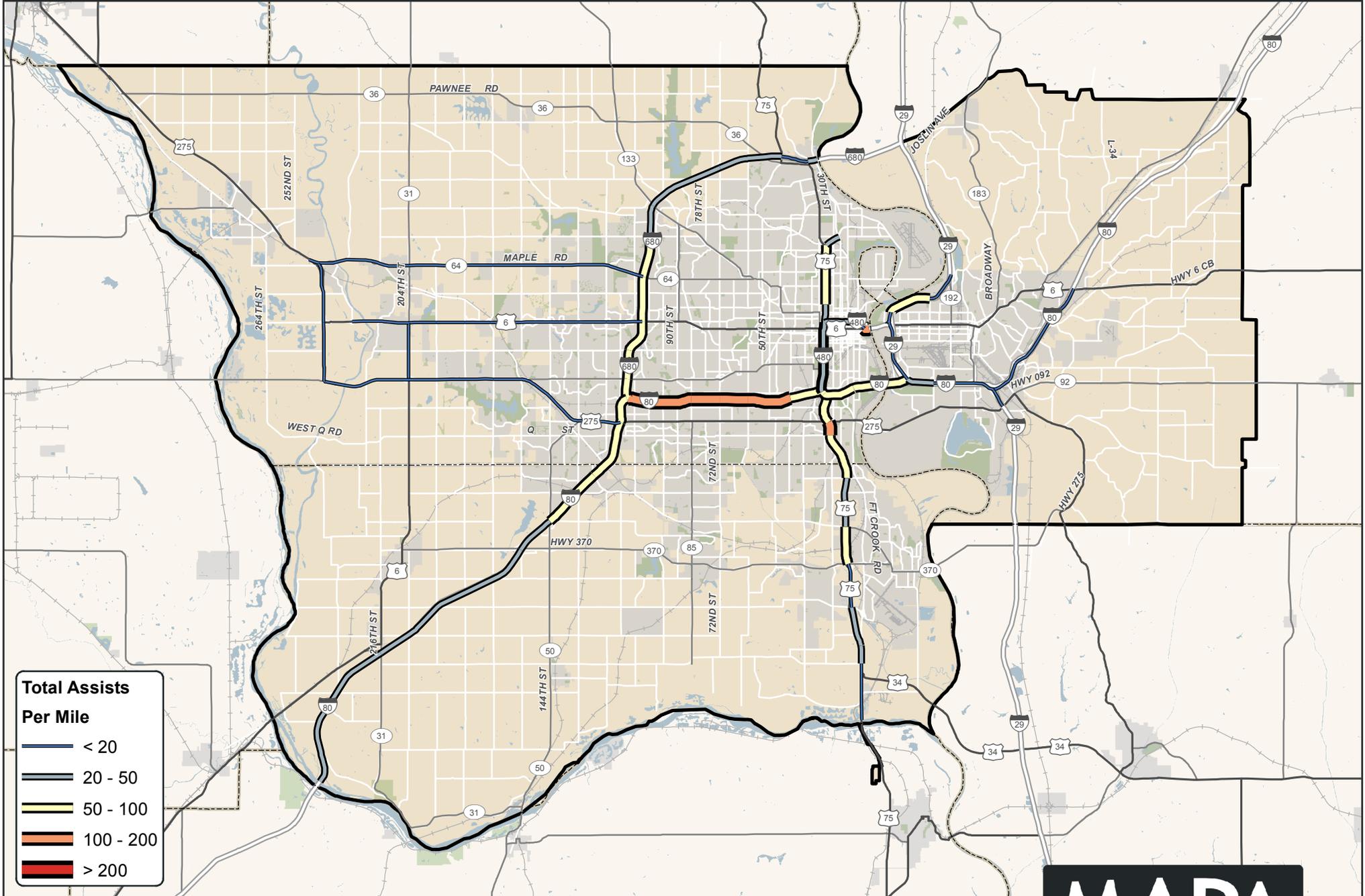
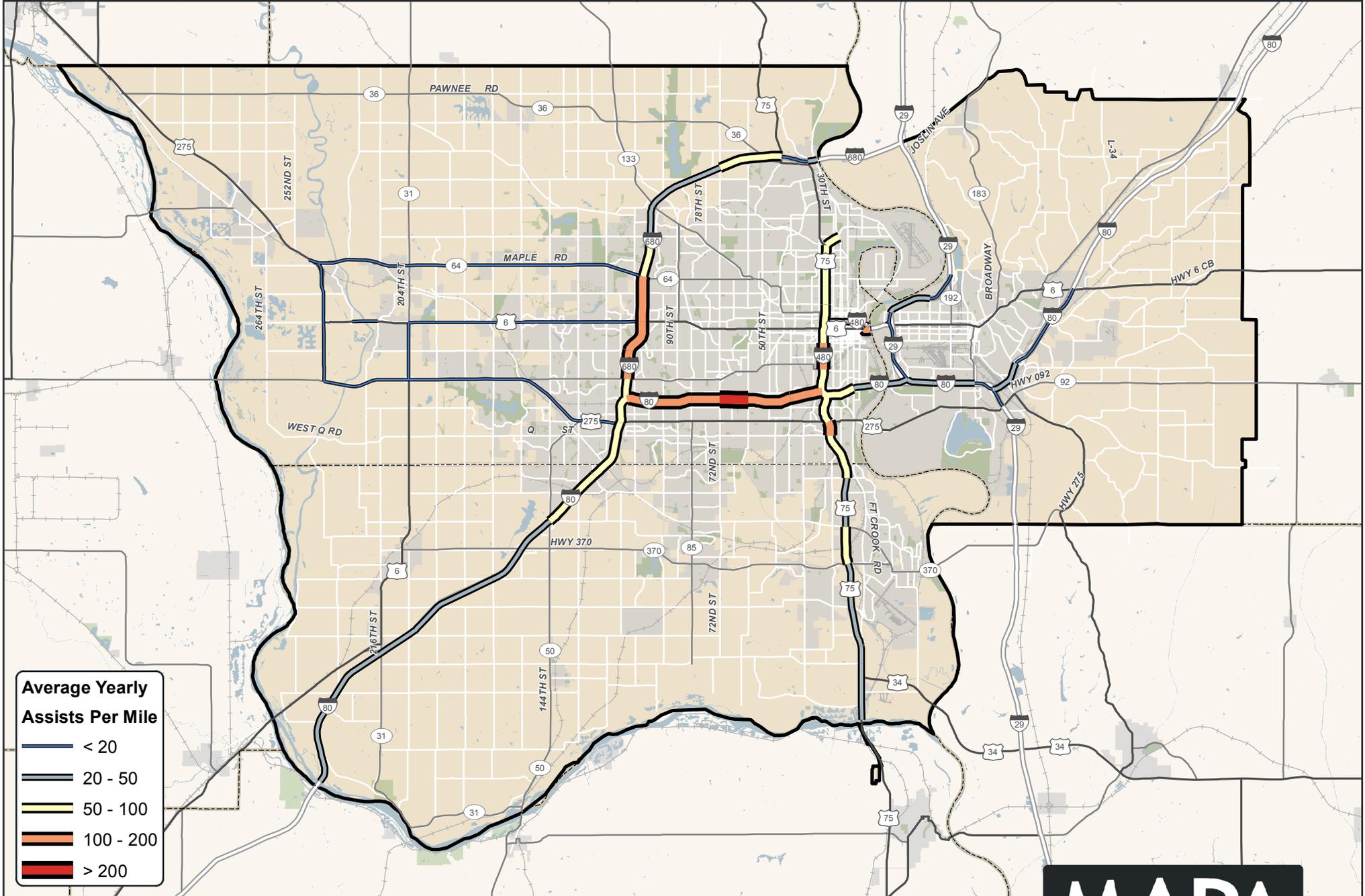
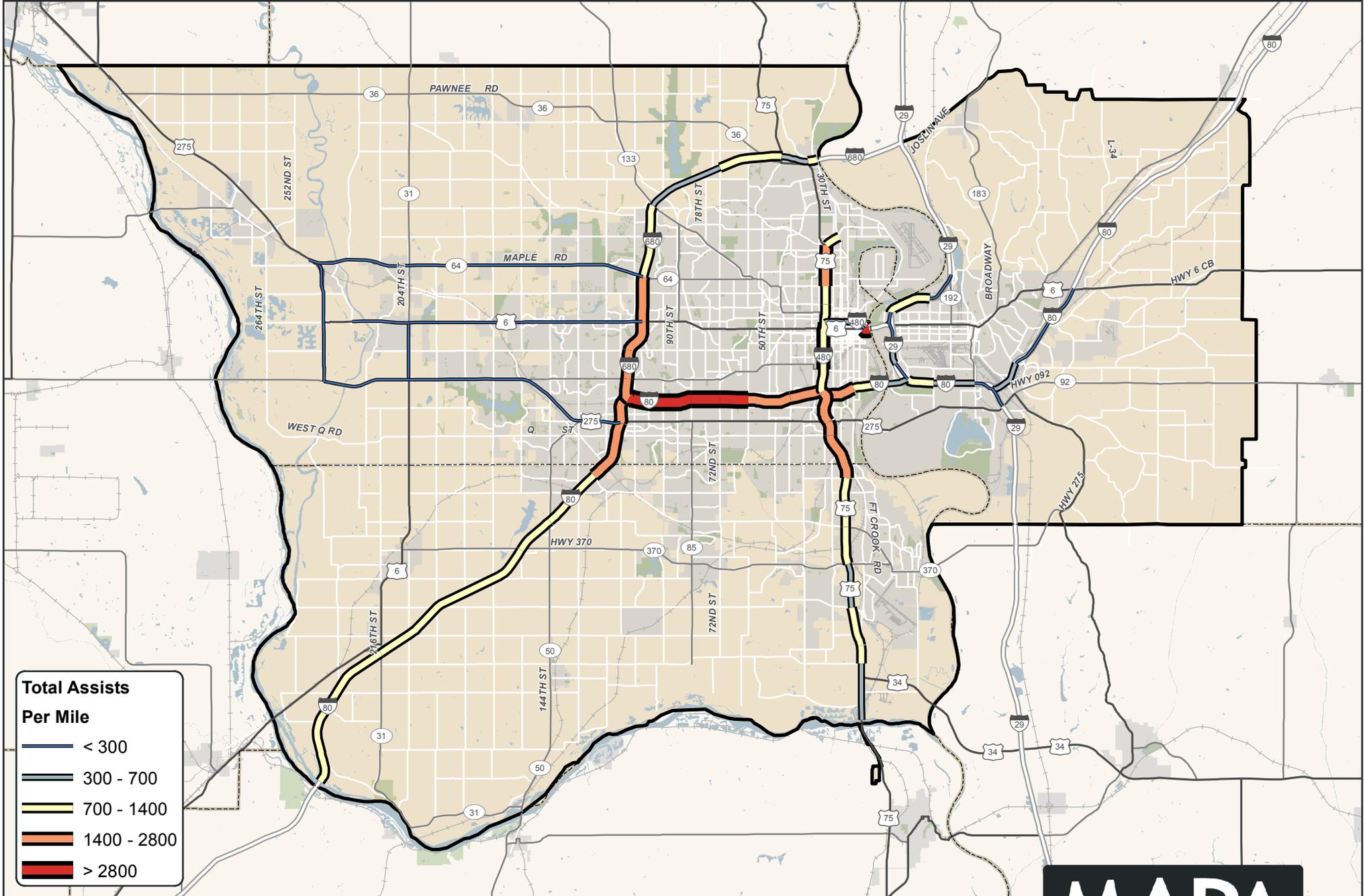


Chart Note: The MAMA Program began in 1998, but data collection began late in 1999

Similar programs in other metropolitan areas cost hundreds of thousands of dollars annually and employ full or part-time law enforcement officers to provide a similar service. The unique, volunteer nature of the MAMA program provides cost savings to taxpayers and reduces the burden on law enforcement officers in the Omaha-Council Bluffs region. The assistance provided by volunteers of the MAMA Program make the freeways in the metropolitan area safer and ensures that high-level of customer service is maintained for the motoring public.







Metro Area Motorist Assist Statistical Report

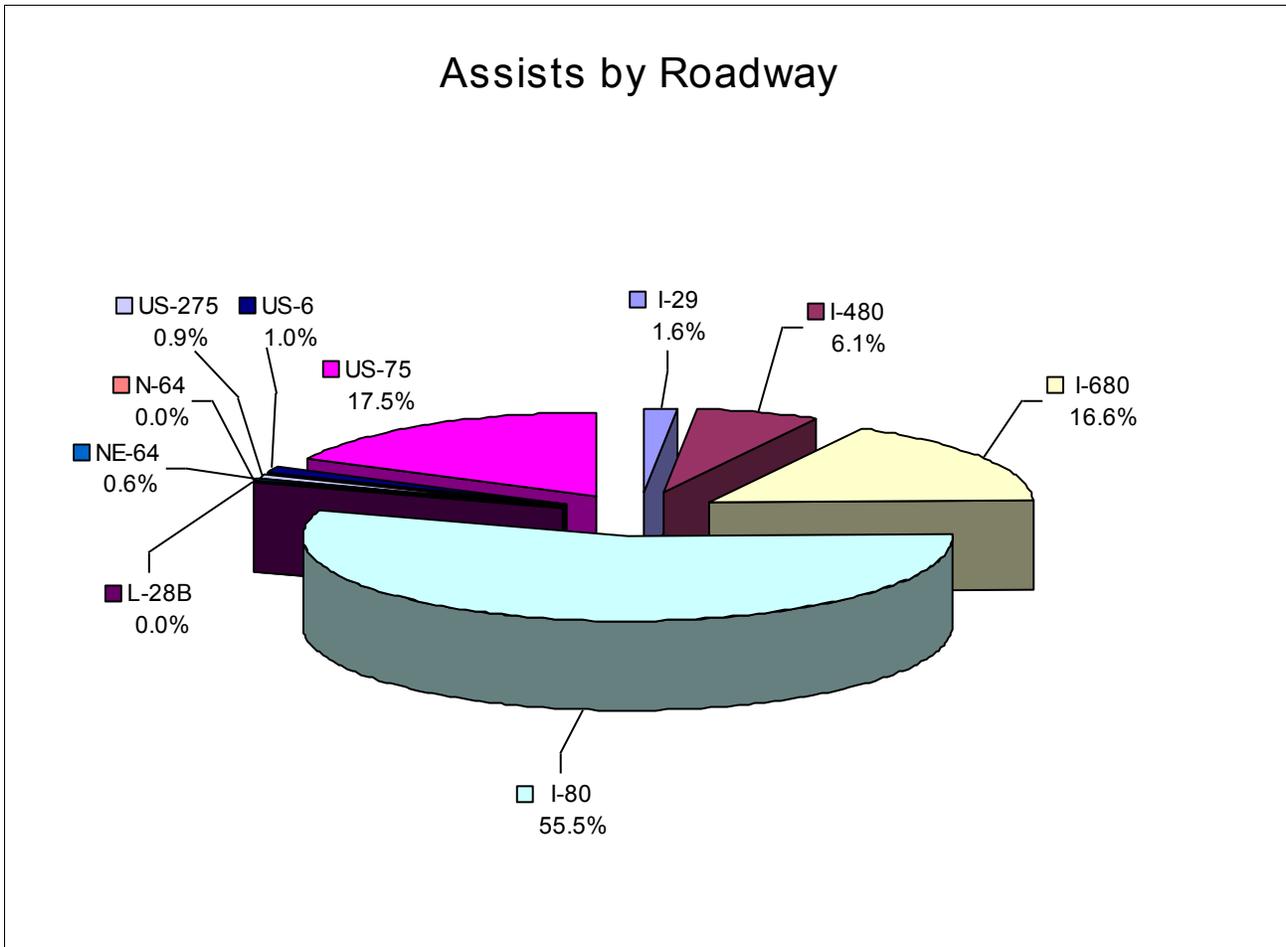
Total Assists in the Metro Area

Thursday, November 18, 1999 through **Wednesday, December 31, 2014** 74,995

Note: Program initiated in July, 1998 but statistics were not collected until November, 1999. Assists from July, 1998 to November, 1999 are estimated to be 10,000.

Assists by Roadway

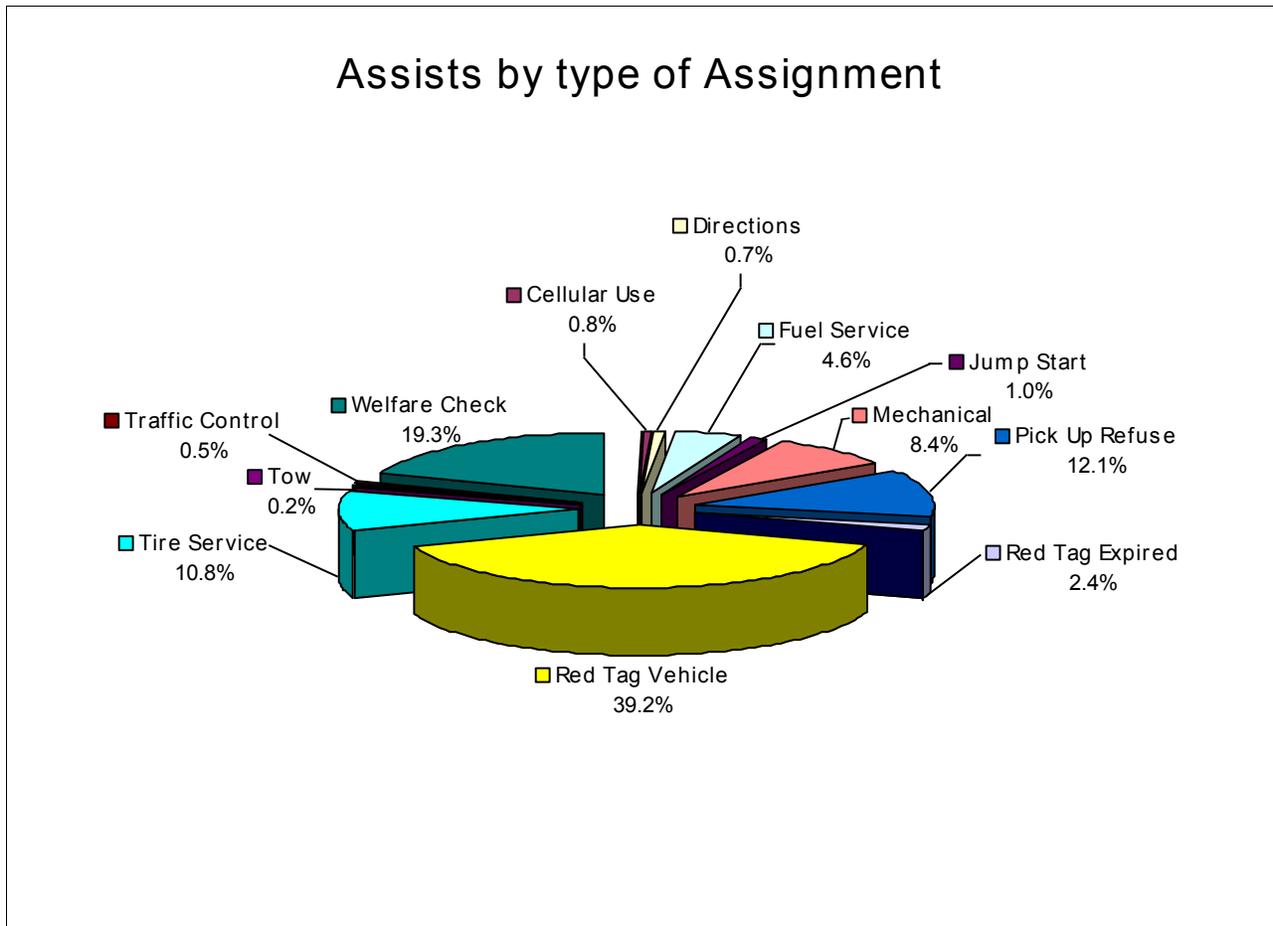
I-29	I-480	I-680	I-80	NE-64	US-275	US-6	US-75	L-28B
1,208	4,579	12,482	41,630	464	701	763	13,134	29
1.6%	6.1%	16.6%	55.5%	0.6%	0.9%	1.0%	17.5%	0.0%



Metro Area Motorist Assist Statistical Report

Assists by Type of Assignment

	NE-Side	IA-Side	%		NE-Side	IA-Side	%
Fuel Service	3,281	176	4.6%	Jump Start	731	29	1.0%
Tire Service	7,752	312	10.8%	Mechanical	6,028	277	8.4%
Pick Up Refuse	8,708	361	12.1%	Directions	469	33	0.7%
Red-Tag Unattended Vehicle	27,722	1,700	39.2%	Welfare Check	13,659	778	19.3%
Red-Tag Expired	1,774	25	2.4%	Tow	121	4	0.2%
Cellular Use	541	37	0.8%	Traffic Control	351	13	0.5%
Nebraska-Side Total	71,247			Iowa-Side Total	3,748		



Metro Area Motorist Assist Statistical Report

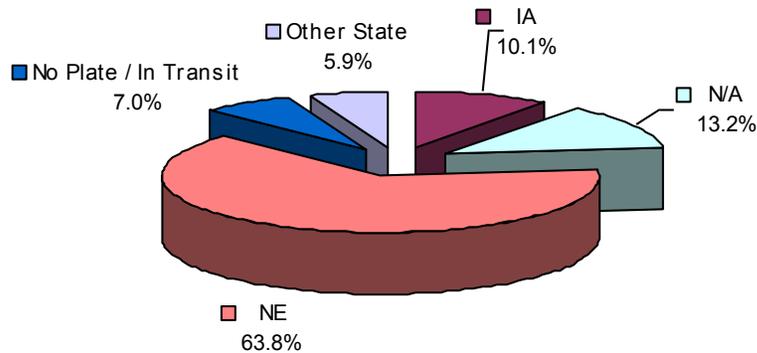
Assists by Time of Day

	Morning Shift (6:00AM - 10:00AM)	Evening Shift (3:00PM - 7:00PM)	Other
Total Stops	32,123	32,001	10,871
% of Stops	42.8%	42.7%	14.5%

Assists by Vehicle State of Origin

	Total	%		Total	%
Nebraska Plates	47,844	63.8%	No Plate / In Transit	5,236	7.0%
Iowa Plates	7,603	10.1%	Non Auto-Related Stop	9,909	13.2%
Out of State Plates	4,398	5.9%	Total Stops	74,995	100.0%

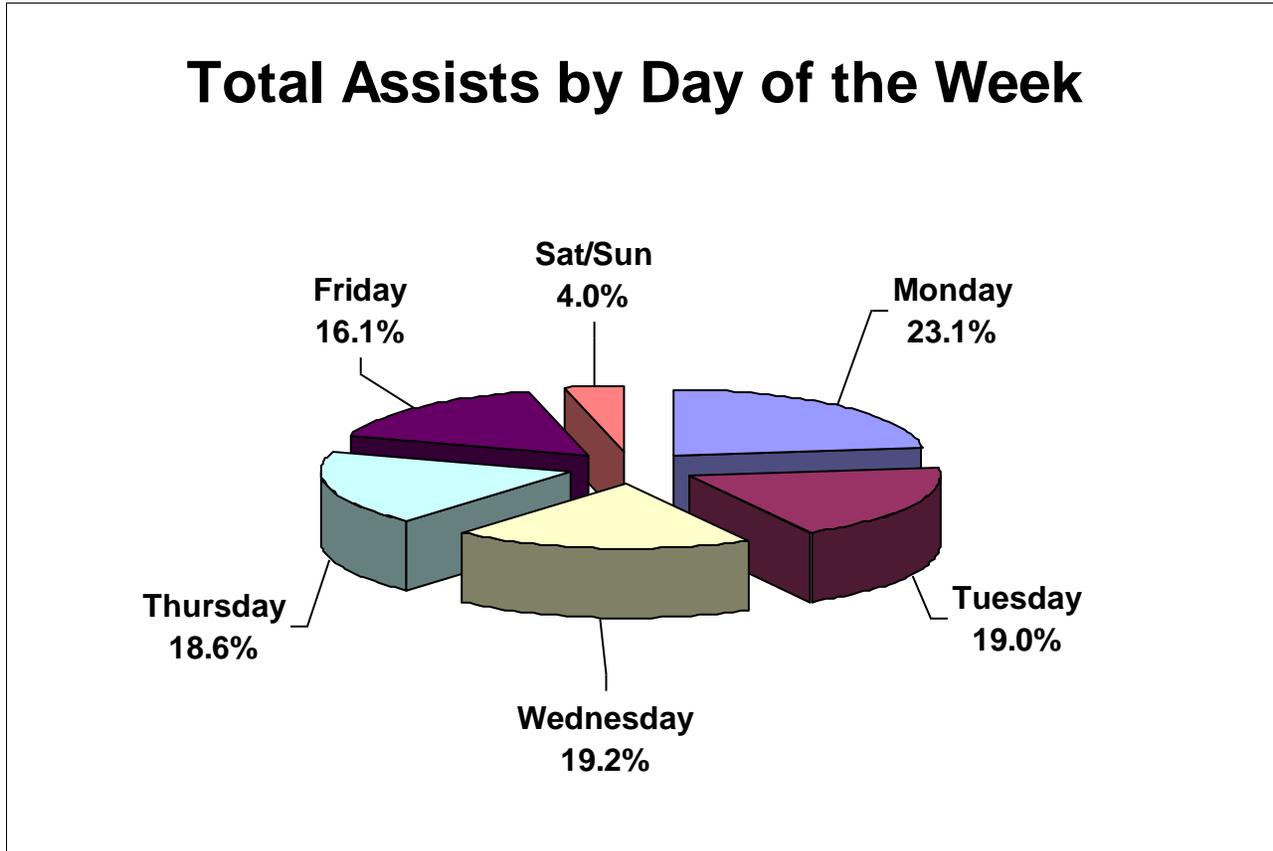
Assists by Vehicle License Plate



Metro Area Motorist Assist Statistical Report

Total Assists by Day of the Week (1999-2014)

Mon	Tue	Wed	Thu	Fri	Sat/Sun*	Total
17,304	14,249	14,411	13,969	12,094	2,968	74,995
23.1%	19.0%	19.2%	18.6%	16.1%	4.0%	



Average Assists by Day of the Week (1999-2014)

	Mon	Tue	Wed	Thu	Fri	Sat*	Sun*	Total
Ave. Assists/Day	23.6	19.6	19.7	19.6	16.5	10.4	10.7	19.1
Total Days	733	726	731	713	735	174	108	3,920

* Metro Area Motorist Assist runs on select Saturday and Sundays only and at selected times.

Metro Area Motorist Assist Statistical Report

Total Assists by Roadway Segment, 1999-2014

	Assists / Segment	Assists / Mile
I-29		
US-275 - I-80 East Interchange	50	45.5
I-80 West Interchange - Nebraska Avenue	331	236.4
Nebraska Avenue - 9th Avenue	222	277.5
9th Avenue - I-480	81	135.0
I-480 - Avenue G	144	240.0
Avenue G - 25th Street	232	773.3
25th Street - 16th Street	148	92.5
I-480		
I-80 - Martha Street	1051	1167.8
Martha Street - Leavenworth Street	1710	1900.0
Leavenworth Street - North Freeway	1136	1420.0
North Freeway- 14th Street	347	433.8
14th Street - Dodge Street	95	118.8
Dodge Street - Missouri River	239	2390.0
I-680		
I-80 - West Center Road	983	1228.8
West Center Road - Pacific Street	1899	1899.0
Pacific Street - West Dodge Road	2008	1673.3
West Dodge Road - West Maple Road	2620	1637.5
West Maple Road - Fort Street	1128	805.7
Fort Street - NE-133	773	702.7
NE-133 - 72nd Street	1459	521.1
72nd Street - Mormon Bridge Road	1101	917.5
Mormon Bridge Road - 31st Street	307	307.0
31st Street - Missouri River	200	666.7
I-80		
Platte River - NE-31	5183	740.4
NE-31 - NE-370	4959	799.8
NE-370 - NE-50	1083	722.0
NE-50 - 126th Street	2016	916.4
126th Street - US-275	3289	1495.0
US-275 - I-680	1135	1261.1

Metro Area Motorist Assist Statistical Report

Total Assists by Roadway Segment, 1999-2014

	Assists / Segment	Assists / Mile
I-80 (continued)		
I-680 - 84th Street	6955	3023.9
84th Street - 72nd Street	3109	3109.0
72nd Street - 60th Street	3206	3206.0
60th Street - 42nd Street	3403	2268.7
42nd Street - I-480	2470	2058.3
I-480 - 13th Street	1450	1318.2
13th Street - Missouri River	836	696.7
Missouri River - I-29 West Interchange	355	591.7
I-29 West Interchange - 24th Street	844	767.3
24th Street - South Expressway	709	506.4
South Expressway - I-29 East Interchange	136	151.1
I-29 East Interchange - Madison Avenue	384	349.1
Madison Avenue - US-6	108	31.8
US-275		
I-80 - 144th Street	239	79.7
144th Street - 168th Street	86	43.0
168th Street - 204th Street	97	32.3
204th Street - NE-92 split	116	38.7
West Center Road - West Dodge Road	45	19.6
West Dodge Road - West Maple Road	89	42.4
US-6		
I-680 - 114th Street	84	84.0
114th Street - 120th Street	29	58.0
120th Street - 132nd Street	71	71.0
132nd Street - 140th Street	58	82.9
140th Street - 144th Street	23	115.0
144th Street - 156th Street	75	75.0
156th Street - 168th Street	121	121.0
168th Street - 180th Street	60	60.0
180th Street - 192nd Street	57	63.3
192nd Street - 204th Street	91	91.0
West Dodge Road - West Center Road	86	47.8

Metro Area Motorist Assist Statistical Report

Total Assists by Roadway Segment, 1999 - 2014

	Assists / Segment	Assists / Mile
US-75		
Platte River - Platteview Road	917	436.7
Platteview Road - Fort Crook Road	445	635.7
Fort Crook Road - Capehart Road	707	589.2
Capehart Road - NE-370	498	332.0
NE-370 - Cornhusker Road	1701	1000.6
Cornhusker Road - Chandler Road	990	761.5
Chandler Road - Q Street	2250	1250.0
Q Street - L Street	714	1785.0
L Street - I-480	1185	1316.7
I-480 - Hamilton Street	843	843.0
Hamilton Street - Lake Street	505	841.7
Lake Street - Storz Expressway	2009	1339.3
Storz Expressway - Florence Boulevard	270	900.0
NE-64		
I-680 - 144th Street	197	59.7
144th Street - 168th Street	38	38.0
168th Street - 204th Street	116	38.7
204th Street - US-275	75	25.0
L-28B		
204th Street - Skyline Drive	14	6.7
Skyline Drive - US-275	15	21.4

Metro Area Motorist Assist Statistical Report

Ranking of Roadway Segments by Total Assists per Segment

Rank	Segment	Total Assists	Miles	Assists / Mile
1	I-80 : I-680 - 84th Street	8070	2.30	3508.70
2	I-80 : Platte River - NE-31	5928	7.00	846.90
3	I-80 : NE-31 - NE-370	5711	6.20	921.10
4	I-80 : 60th Street - 42nd Street	4044	1.50	2696.00
5	I-80 : 126th Street - US-275	3880	2.20	1763.60
6	I-80 : 72nd Street - 60th Street	3765	1.00	3765.00
7	I-80 : 84th Street - 72nd Street	3586	1.00	3586.00
8	I-680 : West Dodge Road - West Maple	3067	1.60	1916.90
9	I-80 : 42nd Street - I-480	2897	1.20	2414.20
10	US-75 : Chandler Road - Q Street	2644	1.80	1468.90
11	US-75 : Lake Street - Storz Expressway	2436	1.50	1624.00
12	I-680 : Pacific Street - West Dodge Road	2324	1.20	1936.70
13	I-80 : NE-50 - 126th Street	2303	2.20	1046.80
14	I-680 : West Center Road - Pacific Street	2247	1.00	2247.00
15	US-75 : NE-370 - Cornhusker Road	2026	1.70	1191.80
16	I-480 : Martha Street - Leavenworth Stre	1994	0.90	2215.60
17	I-80 : I-480 - 13th Street	1742	1.10	1583.60
18	I-680 : NE-133 - 72nd Street	1719	2.80	613.90
19	US-75 : L Street - I-480	1405	0.90	1561.10
20	I-480 : Leavenworth Street - North Freew	1355	0.80	1693.80
21	I-80 : US-275 - I-680	1337	0.90	1485.60
22	I-680 : 72nd Street - Mormon Bridge Roa	1307	1.20	1089.20
23	I-680 : West Maple Road - Fort Street	1280	1.40	914.30
24	I-80 : NE-370 - NE-50	1273	1.50	848.70
25	I-480 : I-80 - Martha Street	1209	0.90	1343.30
26	US-75 : Cornhusker Road - Chandler Ro	1160	1.30	892.30
27	US-75 : Platte River - Platteview Road	1115	2.10	531.00
28	I-680 : I-80 - West Center Road	1110	0.80	1387.50
29	US-75 : I-480 - Hamilton Street	1022	1.00	1022.00
30	I-80 : I-29 West Interchange - 24th Street	979	1.10	890.00
31	I-80 : 13th Street - Missouri River	971	1.20	809.20
32	I-680 : Fort Street - NE-133	906	1.10	823.60
33	I-80 : 24th Street - South Expressway	845	1.40	603.60
34	US-75 : Fort Crook Road - Capehart Roa	838	1.20	698.30
35	US-75 : Q Street - L Street	834	0.40	2085.00
36	US-75 : Hamilton Street - Lake Street	595	0.60	991.70

Metro Area Motorist Assist Statistical Report

Ranking of Roadway Segments by Total Assists per Segment

Rank	Segment	Total Assists	Miles	Assists / Mile
37	US-75 : Capehart Road - NE-370	578	1.50	385.30
38	US-75 : Platteview Road - Fort Crook Ro	509	0.70	727.10
39	I-80 : I-29 East Interchange - Madison Av	448	1.10	407.30
40	I-29 : I-80 West Interchange - Nebraska	403	1.40	287.90
41	I-80 : Missouri River - I-29 West Intercha	394	0.60	656.70
42	I-480 : North Freeway - 14th Street	390	0.80	487.50
43	I-680 : Mormon Bridge Road - 31st Stree	357	1.00	357.00
44	US-75 : Storz Expressway - Florence Bo	328	0.30	1093.30
45	US-275 : I-80 - 144th Street	315	3.00	105.00
46	I-480 : Dodge Street - Missouri River	280	0.10	2800.00
47	I-29 : Avenue G - 25th Street	269	0.30	896.70
48	NE-64 : I-680 - 144th Street	266	3.30	80.60
49	I-29 : Nebraska Avenue - 9th Avenue	256	0.80	320.00
50	I-680 : 31st Street - Missouri River	234	0.30	780.00
51	I-29 : 25th Street - 16th Street	166	1.60	103.80
52	I-80 : South Expressway - I-29 East Inter	163	0.90	181.10
53	I-29 : I-480 - Avenue G	161	0.60	268.30
54	US-275 : 204th Street - Where NE-92 Sp	151	3.00	50.30
55	NE-64 : 168th Street - 204th Street	148	3.00	49.30
56	I-80 : Madison Avenue - US-6	140	3.40	41.20
57	US-6 : 156th Street - 168th Street	133	1.00	133.00
58	US-275 : 168th Street - 204th Street	119	3.00	39.70
59	US-6 : West Dodge Road - West Center	119	1.80	66.10
60	I-480 : 14th Street - Dodge Street	115	0.80	143.80
61	US-275 : West Dodge Road - West Mapl	110	2.10	52.40
62	US-6 : 192nd Street - 204th Street	110	1.00	110.00
63	US-275 : 144th Street - 168th Street	110	2.00	55.00
64	NE-64 : 204th Street - US-275	96	3.00	32.00
65	US-6 : 144th Street - 156th Street	96	1.00	96.00
66	I-29 : 9th Avenue - I-480	92	0.60	153.30
67	US-6 : 120th Street - 132nd Street	90	1.00	90.00
68	US-6 : I-680 - 114th Street	86	1.00	86.00
69	US-6 : 132nd Street - 140th Street	72	0.70	102.90
70	US-6 : 168th Street - 180th Street	70	1.00	70.00
71	US-6 : 180th Street - 192nd Street	62	0.90	68.90
72	US-275 : West Center Road - West Dod	58	2.30	25.20

Metro Area Motorist Assist Statistical Report

Ranking of Roadway Segments by Total Assists per Segment

Rank	Segment	Total Assists	Miles	Assists / Mile
73	I-29 : US-275 - I-80 East Interchange	57	1.10	51.80
74	NE-64 : 144th Street - 168th Street	47	1.00	47.00
75	US-6 : 114th Street - 120th Street	32	0.50	64.00
76	US-6 : 140th Street - 144th Street	24	0.20	120.00
77	L-28B : Skyline Drive - US-275	19	0.70	27.10
78	L-28B : 204th Street - Skyline Drive	17	2.10	8.10

Metro Area Motorist Assist Statistical Report

Total Assists in the Metro Area by Year

1999	2000	2001	2002	2003	2004
738	6,479	7,381	6,728	5,304	4,075

Assists by Roadway by Year

Year	I-29	I-480	I-680	I-80	NE-64	US-275	US-6	US-75	L-28B
1999	6	78	105	373	0	0	0	176	0
2000	119	428	889	3,754	0	0	0	1,289	0
2001	129	465	1,213	4,190	0	0	0	1,384	0
2002	119	506	1,051	3,696	40	68	26	1,221	1
2003	101	365	905	2,767	47	78	38	1,003	0
2004	104	273	611	2,174	37	61	32	783	0

Assists by Type of Assignment by Year

	1999	2000	2001	2002	2003	2004
Fuel Service	26	202	179	193	148	152
Tire Service	46	517	515	553	507	344
Pick Up Refuse	57	992	1,483	1,210	778	447
Red-Tag Unattended Vehicle	329	2,704	2,918	2,662	2,187	1,720
Red-Tag Expired	44	200	179	224	147	120
Cellular Use	9	53	80	58	26	23
Jump Start	13	51	48	53	58	48
Mechanical	30	250	365	396	358	239
Directions	4	31	41	31	26	28
Welfare Check	169	1,416	1,500	1,295	1,023	916
Tow	1	7	28	13	5	17
Traffic Control	10	56	45	40	41	21

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Total Assists in the Metro Area by Year

	2005	2006	2007	2008	2009	2010
	5,167	5,512	5,032	4,558	4,217	4,560

Assists by Roadway by Year

Year	I-29	I-480	I-680	I-80	NE-64	US-275	US-6	US-75	L-28B
2005	84	365	829	2,699	56	89	51	993	1
2006	72	287	894	2,968	91	118	91	987	4
2007	65	306	846	2,657	73	95	91	895	4
2008	52	278	814	2,477	68	76	135	655	3
2009	74	236	753	2,362	16	35	62	670	9
2010	64	217	866	2,624	15	23	49	702	0

Assists by Type of Assignment by Year

	2005	2006	2007	2008	2009	2010
Fuel Service	241	314	279	232	234	273
Tire Service	533	606	550	531	575	591
Pick Up Refuse	405	486	394	363	383	444
Red-Tag Unattended Vehicle	2,069	2,183	2,046	1,805	1,555	1,759
Red-Tag Expired	144	125	122	93	83	96
Cellular Use	42	43	17	25	5	6
Jump Start	45	68	57	54	44	51
Mechanical	457	519	434	445	452	465
Directions	31	33	14	16	19	29
Welfare Check	1,156	1,111	1,084	959	838	844
Tow	16	6	5	9	1	2
Traffic Control	28	18	30	26	28	0

Metro Area Motorist Assist Statistical Report

Total Assists in the Metro Area by Year *Through Wednesday, December 31, 2014

2011	2012	2013	2014*
3,968	4,014	3,252	4,010

Assists by Roadway by Year

Year	I-29	I-480	I-680	I-80	NE-64	US-275	US-6	US-75	L-28B
2011	58	219	745	2,300	11	25	34	574	2
2012	47	208	737	2,345	9	21	68	579	0
2013	37	133	582	1,968	1	6	47	471	4
2014*	77	215	642	2,276	0	6	39	752	1

Assists by Type of Assignment by Year

	2011	2012	2013	2014*
Fuel Service	251	236	223	274
Tire Service	518	561	478	639
Pick Up Refuse	413	440	364	410
Red-Tag Unattended Vehicle	1,437	1,469	1,171	1,408
Red-Tag Expired	59	50	47	66
Cellular Use	5	11	88	87
Jump Start	37	62	23	48
Mechanical	436	490	424	545
Directions	77	93	16	13
Welfare Check	726	502	384	514
Tow	0	3	12	0
Traffic Control	0	2	19	0

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

	1999	2000	2001	2002	2003	2004
I-29						
US-275 - I-80 East Interchange	0	9	6	5	5	2
I-80 West Interchange - Nebraska Avenue	3	36	38	27	30	28
Nebraska Avenue - 9th Avenue	0	19	29	20	22	23
9th Avenue - I-480	0	11	7	16	7	7
I-480 - Avenue G	1	13	16	15	14	10
Avenue G - 25th Street	1	27	28	22	18	23
25th Street - 16th Street	1	4	5	14	5	11
I-480						
I-80 - Martha Street	21	21	100	126	104	56
Martha Street - Leavenworth Street	24	24	187	165	126	114
Leavenworth Street - North Freeway	23	23	123	144	78	62
North Freeway- 14th Street	7	7	26	45	22	26
14th Street - Dodge Street	3	3	16	7	6	5
Dodge Street - Missouri River	0	0	13	19	29	10
I-680						
I-80 - West Center Road	8	8	81	80	77	50
West Center Road - Pacific Street	9	9	165	167	140	103
Pacific Street - West Dodge Road	8	8	191	158	147	110
West Dodge Road - West Maple Road	27	27	221	199	164	120
West Maple Road - Fort Street	12	12	114	89	92	21
Fort Street - NE-133	8	8	74	79	51	38
NE-133 - 72nd Street	14	14	176	140	122	74
72nd Street - Mormon Bridge Road	12	12	133	89	73	61
Mormon Bridge Road - 31st Street	3	3	44	20	24	21
31st Street - Missouri River	4	4	14	30	15	13
I-80						
Platte River - NE-31	46	46	524	526	331	244
NE-31 - NE-370	41	41	540	455	309	169
NE-370 - NE-50	17	17	112	84	35	60
NE-50 - 126th Street	14	14	126	96	123	107
126th Street - US-275	29	29	301	282	206	176
US-275 - I-680	10	10	126	100	73	52

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

	2005	2006	2007	2008	2009	2010
I-29						
US-275 - I-80 East Interchange	3	2	1	1	4	4
I-80 West Interchange - Nebraska Avenue	23	22	21	15	24	16
Nebraska Avenue - 9th Avenue	11	11	9	8	15	20
9th Avenue - I-480	5	2	4	1	4	3
I-480 - Avenue G	8	7	5	8	6	6
Avenue G - 25th Street	16	15	15	14	9	7
25th Street - 16th Street	18	13	10	5	12	8
I-480						
I-80 - Martha Street	83	76	61	55	49	36
Martha Street - Leavenworth Street	156	87	130	91	98	106
Leavenworth Street - North Freeway	83	79	71	78	60	37
North Freeway- 14th Street	28	22	19	26	16	18
14th Street - Dodge Street	4	4	8	4	4	4
Dodge Street - Missouri River	11	18	17	24	9	16
I-680						
I-80 - West Center Road	76	50	57	52	63	74
West Center Road - Pacific Street	135	142	127	108	115	136
Pacific Street - West Dodge Road	164	160	124	122	114	148
West Dodge Road - West Maple Road	155	196	200	189	156	179
West Maple Road - Fort Street	28	79	75	85	75	89
Fort Street - NE-133	46	62	47	51	61	60
NE-133 - 72nd Street	105	99	83	96	85	82
72nd Street - Mormon Bridge Road	85	72	88	79	61	71
Mormon Bridge Road - 31st Street	20	20	24	19	15	21
31st Street - Missouri River	15	13	21	13	8	6
I-80						
Platte River - NE-31	263	282	204	312	310	368
NE-31 - NE-370	196	376	306	329	267	320
NE-370 - NE-50	74	74	72	69	62	67
NE-50 - 126th Street	139	154	151	136	122	163
126th Street - US-275	215	264	228	202	207	219
US-275 - I-680	87	86	82	68	69	61

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year ^{*Through} Wednesday, December 31, 2014

	2011	2012	2013	2014*
I-29				
US-275 - I-80 East Interchange	3	0	1	4
I-80 West Interchange - Nebraska Avenue	17	10	9	12
Nebraska Avenue - 9th Avenue	10	7	5	13
9th Avenue - I-480	3	3	3	5
I-480 - Avenue G	9	7	10	9
Avenue G - 25th Street	5	8	6	18
25th Street - 16th Street	11	12	3	16
I-480				
I-80 - Martha Street	53	47	30	51
Martha Street - Leavenworth Street	77	75	46	74
Leavenworth Street - North Freeway	56	51	35	43
North Freeway- 14th Street	14	14	9	26
14th Street - Dodge Street	6	2	8	5
Dodge Street - Missouri River	13	19	5	16
I-680				
I-80 - West Center Road	53	60	58	64
West Center Road - Pacific Street	116	106	96	90
Pacific Street - West Dodge Road	131	132	102	91
West Dodge Road - West Maple Road	185	165	135	142
West Maple Road - Fort Street	67	74	56	79
Fort Street - NE-133	39	41	32	35
NE-133 - 72nd Street	79	70	55	71
72nd Street - Mormon Bridge Road	51	61	30	48
Mormon Bridge Road - 31st Street	14	19	9	14
31st Street - Missouri River	9	9	9	7
I-80				
Platte River - NE-31	332	343	247	290
NE-31 - NE-370	292	316	267	305
NE-370 - NE-50	65	70	51	61
NE-50 - 126th Street	107	156	121	123
126th Street - US-275	198	202	152	145
US-275 - I-680	77	58	54	50

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

	1999	2000	2001	2002	2003	2004
I-80 (continued)						
I-680 - 84th Street	56	490	597	570	472	377
84th Street - 72nd Street	25	267	295	289	192	156
72nd Street - 60th Street	31	285	330	303	220	174
60th Street - 42nd Street	31	304	328	271	248	198
42nd Street - I-480	22	211	310	245	187	151
I-480 - 13th Street	15	150	176	127	98	95
13th Street - Missouri River	10	101	114	81	50	57
Missouri River - I-29 West Interchange	1	34	40	37	26	21
I-29 West Interchange - 24th Street	14	102	94	88	79	61
24th Street - South Expressway	5	85	100	69	67	45
South Expressway - I-29 East Interchange	1	13	23	18	13	7
I-29 East Interchange - Madison Avenue	3	35	42	43	32	20
Madison Avenue - US-6	2	12	12	12	6	4
US-275						
I-80 - 144th Street	0	0	0	37	33	22
144th Street - 168th Street	0	0	0	8	14	11
168th Street - 204th Street	0	0	0	6	13	10
204th Street - NE-92 split	0	0	0	12	11	8
West Center Road - West Dodge Road	0	0	0	3	1	7
West Dodge Road - West Maple Road	0	0	0	2	6	3
US-6						
I-680 - 114th Street	0	0	0	1	2	7
114th Street - 120th Street	0	0	0	3	1	2
120th Street - 132nd Street	0	0	0	2	3	3
132nd Street - 140th Street	0	0	0	3	4	3
140th Street - 144th Street	0	0	0	0	1	0
144th Street - 156th Street	0	0	0	2	3	6
156th Street - 168th Street	0	0	0	1	7	2
168th Street - 180th Street	0	0	0	4	3	0
180th Street - 192nd Street	0	0	0	0	0	2
192nd Street - 204th Street	0	0	0	6	10	4
West Dodge Road - West Center Road	0	0	0	4	4	3

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

	2005	2006	2007	2008	2009	2010
I-80 (continued)						
I-680 - 84th Street	474	559	492	431	390	480
84th Street - 72nd Street	184	211	240	197	164	198
72nd Street - 60th Street	203	219	223	198	199	176
60th Street - 42nd Street	283	271	232	179	210	206
42nd Street - I-480	197	164	144	131	115	143
I-480 - 13th Street	98	106	90	85	79	78
13th Street - Missouri River	58	48	49	40	35	21
Missouri River - I-29 West Interchange	29	16	15	8	14	15
I-29 West Interchange - 24th Street	74	48	62	35	55	28
24th Street - South Expressway	72	41	36	24	36	40
South Expressway - I-29 East Interchange	13	7	5	6	3	6
I-29 East Interchange - Madison Avenue	34	32	16	21	17	26
Madison Avenue - US-6	6	10	10	6	8	9
US-275						
I-80 - 144th Street	32	39	27	26	4	5
144th Street - 168th Street	8	14	6	7	8	0
168th Street - 204th Street	20	15	13	10	1	2
204th Street - NE-92 split	12	17	23	13	4	5
West Center Road - West Dodge Road	4	5	7	8	6	1
West Dodge Road - West Maple Road	13	22	6	8	10	8
US-6						
I-680 - 114th Street	3	0	7	12	5	11
114th Street - 120th Street	1	5	4	3	3	2
120th Street - 132nd Street	3	10	5	15	8	2
132nd Street - 140th Street	4	6	10	9	1	3
140th Street - 144th Street	3	5	1	4	4	0
144th Street - 156th Street	8	12	8	11	7	2
156th Street - 168th Street	9	13	9	23	12	9
168th Street - 180th Street	5	7	10	10	1	9
180th Street - 192nd Street	2	2	8	12	9	4
192nd Street - 204th Street	5	12	17	15	6	4
West Dodge Road - West Center Road	8	18	12	17	6	3

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year ^{*Through} Wednesday, December 31, 2014

	2011	2012	2013	2014*
I-80 (continued)				
I-680 - 84th Street	376	386	405	400
84th Street - 72nd Street	181	167	163	180
72nd Street - 60th Street	163	165	140	177
60th Street - 42nd Street	174	176	137	155
42nd Street - I-480	135	115	82	118
I-480 - 13th Street	61	67	41	84
13th Street - Missouri River	32	40	34	66
Missouri River - I-29 West Interchange	9	23	30	37
I-29 West Interchange - 24th Street	39	22	12	31
24th Street - South Expressway	24	19	21	25
South Expressway - I-29 East Interchange	7	3	3	8
I-29 East Interchange - Madison Avenue	24	16	5	18
Madison Avenue - US-6	4	1	3	3
US-275				
I-80 - 144th Street	7	4	1	2
144th Street - 168th Street	3	5	0	2
168th Street - 204th Street	4	2	1	0
204th Street - NE-92 split	5	2	2	2
West Center Road - West Dodge Road	2	1	0	0
West Dodge Road - West Maple Road	4	5	2	0
US-6				
I-680 - 114th Street	6	14	9	7
114th Street - 120th Street	3	0	1	1
120th Street - 132nd Street	2	9	5	4
132nd Street - 140th Street	0	8	3	4
140th Street - 144th Street	0	1	2	2
144th Street - 156th Street	3	6	5	2
156th Street - 168th Street	7	17	7	5
168th Street - 180th Street	1	4	3	3
180th Street - 192nd Street	7	2	7	2
192nd Street - 204th Street	4	4	0	4
West Dodge Road - West Center Road	1	2	4	4

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

	1999	2000	2001	2002	2003	2004
US-75						
Platte River - Platteview Road	13	83	98	70	68	61
Platteview Road - Fort Crook Road	10	49	46	47	31	31
Fort Crook Road - Capehart Road	12	63	79	81	46	32
Capehart Road - NE-370	8	63	66	35	48	18
NE-370 - Cornhusker Road	18	162	168	169	117	104
Cornhusker Road - Chandler Road	9	102	105	83	81	42
Chandler Road - Q Street	26	187	201	179	183	141
Q Street - L Street	10	64	65	58	45	37
L Street - I-480	22	147	147	113	93	83
I-480 - Hamilton Street	12	107	94	90	69	49
Hamilton Street - Lake Street	8	35	75	61	42	28
Lake Street - Storz Expressway	25	188	206	208	139	119
Storz Expressway - Florence Boulevard	3	39	34	27	34	30
NE-64						
I-680 - 144th Street	0	0	0	17	21	19
144th Street - 168th Street	0	0	0	0	4	1
168th Street - 204th Street	0	0	0	12	16	12
204th Street - US-275	0	0	0	10	5	3
L-28B						
204th Street - Skyline Drive	0	0	0	1	0	0
Skyline Drive - US-275	0	0	0	0	0	0

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

*Through **Sunday, December 28, 2014**

	2005	2006	2007	2008	2009	2010
US-75						
Platte River - Platteview Road	75	84	71	61	51	52
Platteview Road - Fort Crook Road	26	36	29	38	14	28
Fort Crook Road - Capehart Road	63	55	34	39	34	41
Capehart Road - NE-370	52	35	21	14	21	28
NE-370 - Cornhusker Road	94	131	132	102	89	104
Cornhusker Road - Chandler Road	94	65	69	40	49	62
Chandler Road - Q Street	160	179	154	116	124	146
Q Street - L Street	54	64	47	31	47	36
L Street - I-480	74	77	74	48	50	39
I-480 - Hamilton Street	53	52	48	47	49	34
Hamilton Street - Lake Street	47	34	28	11	23	33
Lake Street - Storz Expressway	173	154	166	92	94	86
Storz Expressway - Florence Boulevard	20	14	13	12	11	4
NE-64						
I-680 - 144th Street	21	41	29	28	5	7
144th Street - 168th Street	9	7	5	7	1	0
168th Street - 204th Street	13	21	16	12	7	3
204th Street - US-275	12	15	15	9	0	5
L-28B						
204th Street - Skyline Drive	1	2	4	1	3	0
Skyline Drive - US-275	0	0	0	0	0	0

Metro Area Motorist Assist Statistical Report

Assists by Roadway Segment by Year

*Through Wednesday, December 31, 2014

	2011	2012	2013	2014*
US-75				
Platte River - Platteview Road	42	23	35	30
Platteview Road - Fort Crook Road	14	16	13	17
Fort Crook Road - Capehart Road	30	37	25	36
Capehart Road - NE-370	20	33	14	22
NE-370 - Cornhusker Road	72	84	54	101
Cornhusker Road - Chandler Road	50	44	40	55
Chandler Road - Q Street	106	113	88	147
Q Street - L Street	41	33	25	57
L Street - I-480	44	50	38	86
I-480 - Hamilton Street	32	39	27	41
Hamilton Street - Lake Street	16	16	14	34
Lake Street - Storz Expressway	92	80	82	105
Storz Expressway - Florence Boulevard	6	3	7	13
NE-64				
I-680 - 144th Street	5	4	0	0
144th Street - 168th Street	2	2	0	0
168th Street - 204th Street	2	2	0	0
204th Street - US-275	0	0	1	0
L-28B				
204th Street - Skyline Drive	0	0	2	0
Skyline Drive - US-275	0	0	0	0

Metro Area Motorist Assist Statistical Report

Value of Volunteer Service by Category 1999-2014

	Percent of Total Stops	Hours By % of Stops	Pay Rate per Hour*	Value of Volunteer	Benefits (+25%)
Fuel Service	4.6%	864.25	\$10.05	\$8,685.71	\$2,171.43
Tire Service	10.8%	2,016.00	\$10.05	\$20,260.80	\$5,065.20
Pick Up Refuse	12.1%	2,267.25	\$10.05	\$22,785.86	\$5,696.47
Red-Tag Unattended Vehicle	39.2%	7,355.50	\$10.05	\$73,922.78	\$18,480.69
Red-Tag Expired	2.4%	449.75	\$10.05	\$4,519.99	\$1,130.00
Cellular Use	0.8%	144.50	\$10.05	\$1,452.23	\$363.06
Jump Start	1.0%	190.00	\$10.05	\$1,909.50	\$477.38
Mechanical	8.4%	1,576.25	\$10.05	\$15,841.31	\$3,960.33
Directions	0.7%	125.50	\$10.05	\$1,261.28	\$315.32
Welfare Check	19.3%	3,609.25	\$10.05	\$36,272.96	\$9,068.24
Tow	0.2%	31.25	\$10.05	\$314.06	\$78.52
Traffic Control	0.5%	91.00	\$10.05	\$914.55	\$228.64
Total	100.0%	18,748.75	\$10.05	\$188,424.94	\$47,106.23

Value of Service and Benefits by Year

	Assistance Hours	Volunteer Rate per Hour*	Value of Volunteer	Benefits (+25%)	Value Plus Benefits
1999	185	\$10.05	\$1,854.23	\$463.56	\$2,317.78
2000	1,620	\$10.05	\$16,278.49	\$4,069.62	\$20,348.11
2001	1,845	\$10.05	\$18,544.76	\$4,636.19	\$23,180.95
2002	1,682	\$10.05	\$16,904.10	\$4,226.03	\$21,130.13
2003	1,326	\$10.05	\$13,326.30	\$3,331.58	\$16,657.88
2004	1,019	\$10.05	\$10,238.44	\$2,559.61	\$12,798.05
2005	1,292	\$10.05	\$12,982.09	\$3,245.52	\$16,227.61

*Hourly rate based on average NDOR Entry Level Highway Maintenance Technician pay over project period

Metro Area Motorist Assist Statistical Report

Value of Service and Benefits by Year (Continued)

	Assistance Hours	Volunteer Rate per Hour*	Value of VolunteerTime	Benefits (+25%)	Value Plus Benefits
2006	1,378	\$10.05	\$13,848.90	\$3,462.23	\$17,311.13
2007	1,258	\$10.05	\$12,642.90	\$3,160.73	\$15,803.63
2008	1,140	\$10.05	\$11,451.98	\$2,862.99	\$14,314.97
2009	1,054	\$10.05	\$10,595.21	\$2,648.80	\$13,244.02
2010	1,140	\$10.05	\$11,457.00	\$2,864.25	\$14,321.25
2011	992	\$10.05	\$9,969.60	\$2,492.40	\$12,462.00
2012	1,004	\$10.05	\$10,085.18	\$2,521.29	\$12,606.47
2013	813	\$10.05	\$8,170.65	\$2,042.66	\$10,213.31
2014	1,003	\$10.05	\$10,075.13	\$2,518.78	\$12,593.91
Total	18,749	\$10.05	\$188,424.94	\$47,106.23	\$235,531.17

*Hourly rate based on average NDOR Entry Level Highway Maintenance Technician pay over project period

Metro Area Motorist Assist Statistical Report

Relative Cost Savings by Year

	Value of Volunteer Service	Average Officer Rate	Estimated Cost of Officer Time	Cost Savings
1999	\$1,854.23	\$17.37	\$3,204.77	\$1,350.54
2000	\$16,278.49	\$17.72	\$28,701.97	\$12,423.48
2001	\$18,544.76	\$18.07	\$33,343.67	\$14,798.91
2002	\$16,904.10	\$18.44	\$31,016.08	\$14,111.98
2003	\$13,326.30	\$18.81	\$24,942.06	\$11,615.76
2004	\$10,238.44	\$19.13	\$19,488.69	\$9,250.25
2005	\$12,982.09	\$19.45	\$25,124.54	\$12,142.45
2006	\$13,848.90	\$20.22	\$27,863.16	\$14,014.26
2007	\$12,642.90	\$21.00	\$26,418.00	\$13,941.90
2008	\$11,451.98	\$21.77	\$24,806.92	\$13,354.94
2009	\$10,595.21	\$22.54	\$23,762.80	\$13,167.58
2010	\$11,457.00	\$23.32	\$26,584.80	\$15,127.80
2011	\$9,969.60	\$24.09	\$23,897.28	\$13,927.68
2012	\$10,085.18	\$24.86	\$24,947.01	\$14,861.84
2013	\$8,170.65	\$25.86	\$21,024.18	\$12,853.53
2014	\$1,002.50	\$25.89	\$25,954.73	\$24,952.23
Total	\$188,424.94		\$391,080.63	\$202,655.70
			Average Cost Savings per Year	\$12,665.98

Volunteer time calculated based on an average 15 minute stop.
 Average State Patrol Trooper Salary derived from Nebraska Department of Administrative Services Pay Plans and Salary Tables